

# Customer References

**F**erris Home Improvements takes pride not only in the variety of services we offer our residential and commercial customers, but also in the quality of our services. Don't take our word for it--we invite you to read below to see what some of our customers are saying about our work. With an A+ rating from the Better Business Bureau (BBB), an excellent rating on Angie's List, and numerous awards, we feel confident that our customer service is top notch!

"Amazing company that truly cares about their customers and takes pride in their work! Employees are friendly and have a great work ethic. Sales consultant, Mike, went above and beyond to make me feel comfortable with answering all my questions, so I felt I was making the right choice in product. The above and beyond, extremely knowledgeable, a lot of roofing experience, and positive attitude is what made me feel comfortable choosing Ferris as the right company for the job. They did an amazing job and I'm very happy! I would highly recommend this company to anyone needing a new roof/work done on their house." - **S. Boniwell, Wilmington DE**

"Words cannot begin to explain this company. Professionalism from the first phone call. Mike was absolutely excellent during my initial consultation!! Then came Jim...knowledgeable, professional and very kind. I hired them to replace 27 windows, siding, gutters and downspouts. Jim and Tommy replaced 27 windows in 1.5 days. They are a great team!! My windows are absolutely fabulous!! Due to the rainy weather the siding is postponed for one day but the guys who are completing this job are excellent also. The captain of the siding crew explained everything and so far I am pleased with what they have completed. I will be submitting before and after photos so that Ferris can post them!! I plan to be a Ferris customer for life." - **L. Heygood, Chester, PA**



REFERENCES



*Pictured:*  
**Complete Exterior Overhaul:  
Roofing, Siding,  
Gutters, Trim**

**BEFORE**

A Remodel in Woodcreek Neighborhood - Wilmington, DE



**AFTER**

"Matt, Jim, Alex, and the entire Ferris team were great! My experience was wonderful from start to finish. Matt came out several times to discuss my project and was very knowledgeable about the products and installation. He answered all of my questions and was professional and courteous throughout the process. Even when I had some concerns during the siding installation he took the time to stop by quickly and address them. Jim installed my windows in a timely fashion and was also professional. Alex and his team did an awesome job on the siding. You took my diamond in the rough house and made it into the prettiest house on the block. I loved dealing with Ferris Home Improvements and would recommend them to anyone who needs work on their home.- **J. MacDonald, Wilmington, DE**

"My kitchen came out spectacular. Francis Biddle did a wonderful job putting the design together. Joey, Jimmy, Derek and Andrew were equally terrific. They have the best personalities which makes a renovation be as pleasant as it can possibly be. Spencer put together a great crew. I have worked with Ferris before on a number of projects and will continue to do so because of the impeccable work of this crew and the happy environment they create during home renovations. Plus any problems that arose (and surprises did happen) were handled with ease. I cannot say enough about them all, but especially Francis, who had to overcome a few obstacles in my old house to make it perfect. Thank you Mr. Ferris for hiring the best! Our warm regards -- **J. Drolet, Newark, DE**



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2012 Winner of BBB Torch Award for Marketplace Ethics  
Trust • Performance • Integrity

